

# Things to discuss



This meeting is about you. There are no right or wrong things to discuss. However, the following prompts might help you to prepare for this discussion, so that you can get the most from it and access any support you might need.

## How would you describe what happened?

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**How has the patient safety incident affected you, and those around you?**

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**What do you need to support you and your family following what happened?**

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**What questions do you have about what happened?**

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## What would you like to see happen next?

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### What to do once you have completed these pages

You can show your main point of contact what you have written here or you can keep it private, but use it to guide your conversation.



### What you can do

If you haven't been offered a meeting, you can ask your main point of contact to arrange one. Don't worry if you don't cover everything you would like to during this meeting. You can get back in touch with additional information or questions at any time as the investigation progresses.



### Why it's good to be involved

It will help both you and your contact understand what happened from your perspective. It will also help the investigation move forward in a way that respects the needs of you and your family, and what you would like to see happen next. You will be supported to get involved in this if you would like to and feel able to.