





Talent Match Common Data Framework Manual

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VOLUME I Introducing the Common Data Framework

What is the Common Data Framework?

The Common Data Framework (CDF) has been designed to collect standard monitoring data from all Partnerships on all beneficiaries. This beneficiary data will allow monitoring of: who has participated in Talent Match; what they have done; what difference it has made to them; and what impact it has made on their labour market outcomes. The aim of the CDF is to collect robust and reliable beneficiary level data which is invaluable to the evaluation and which can be used for your own Partnership.

How is it being administered?

The CDF has been designed in the form of an online questionnaire. SNAP Survey Software has been used to create the questionnaires (there will be a baseline questionnaire and then a follow-up). Details on how to access and complete the questionnaires are provided in Vol. II and Vol. III. Some Partnerships have decided to use their own systems to collect beneficiary data and, while this guide has been designed with the SNAP system in mind, it will also be of use to those using other systems.

How often will data need to be collected?

Delivery organisations need to collect baseline level data on beneficiaries at an initial meeting with the young person (i.e. within the first couple of weeks of individuals joining the programme). At this point they will need to fill in the baseline questionnaire (see Vol. II. for details). Change and outcome data will then be collected approximately three, six, 12, 18 and 24 months later. At these stages a follow-up questionnaire will need to be completed (see Vol. III. for details).

The online system

The CDF has been designed in the form of an online questionnaire in order to make it as simple as possible to complete. Further details on the individual questionnaires being administered can be found in Vol. II and Vol. III; however some basic information on how to navigate the system and the different types of questions used is provided below.

Navigating around the system

You will be provided with a Partnership ID which you need in order to enter the questionnaire. Once in, you can then access the individual beneficiary survey links (see Vol. II and Vol. III for more detail). After you have selected a link you will see the pink buttons at the bottom of the page which you will need to use to move around the survey.

The buttons with arrows let you move on to the next page or back to the previous page. The questionnaire saves itself as you work through it. If you want to clear the responses you have given on a page click the Reset button. When you reach the final page the forward arrow will have changed to a Submit button. Please ensure you click on this when you have reached the end to make sure your responses reach the evaluation team.





You will also see a progress bar at the bottom of the page which keeps you updated on how far through the questionnaire you are.

Progress

Single response questions

There are several questions which ask you to select a single option from a list of responses. These questions have **round buttons** and the survey software forces you to give one response only. As you click on the relevant response a tick will appear. Two examples are shown below, one with the options displayed vertically and another horizontally.



Multiple response questions

Other questions require more than one response. These questions have **square boxes** and you will be able to select as many responses as you see fit. Again a tick will appear when a response is selected.

Have you done any of the following? TICK ALL THAT APPLY



Undertaken some form of work experience

Undertaken some form of volunteering

Taken up additional training

Applied for jobs

Attended at least one interview

Gained employment

Set up my own business

Grid questions

Some questions are displayed in a grid format. In the CDF all the grid questions are single response with round buttons where you are only able to select one response per row. Again a tick will appear when you select a response.

In the past 12 months have you turned down a job or decid	ed not to apply for a job you	were interested in due to proble	ems with any of the following?	
	Yes	No	Don't know	Not applicable
Access to / and or cost of transport	\checkmark	\bigcirc	\bigcirc	\bigcirc
Internet access	\bigcirc	\checkmark	\bigcirc	\bigcirc
Access to / and or cost of childcare	\bigcirc	\checkmark	\bigcirc	\bigcirc
Access to support for young carers	\bigcirc	\checkmark	\bigcirc	\bigcirc
Access to support for disabled people	\bigcirc	\bigcirc	\bigcirc	\checkmark
Temporary nature of work		\bigcirc	\bigcirc	\bigcirc
Low pay	\checkmark	\bigcirc	\bigcirc	\bigcirc
Variable pay	\bigcirc	\bigcirc	\checkmark	\bigcirc

In the next 10 menths have you turned down a job or desided not to apply for a job you were interested in due to problems with any of the following?

Open-ended questions

There are also several open-ended questions asked across the CDF. To answer these questions you need to click the cursor in the box and then type. Some responses require a number (a warning will show up if you use an incorrect format), while for some you are not restricted on what you can enter other than length. Some examples are shown overleaf.

First name:	Elizabeth	
Surname:	Sanderson	
Address:	CRESR, Unit 10, Science Park	
Postcode:	S1 1WB	
Email:	e.sanderson@shu.ac.uk	
Phone:	0114 225 3539	

Date questions

You will need to provide a date as a response for some questions. A calendar icon will be visible next to these questions. To select a date you will need to click on the icon and a calendar will then pop up (see image below) which you can select a date from.

 12/11	/2014					
				Clea	r C	lose
<<	<	N	lov 201	4	>	>>
Su	Мо	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

Routing

When you select a response this may lead to another question being displayed. For example below, if you said you receive benefits you will then be asked which specific benefits you receive.

Do you receive any benefits?



Which benefits do you receive? TICK ALL THAT APPLY

Job Seekers Allowance Employment and Support Allowance Housing Benefit JSA Severe Hardship Payments (16-18 year olds only) Income Support Income Support for Lone Parents Personal Independence Payments / Disability Living Allowance Council Tax Benefit Carer's Allowance Universal Credit Child Benefit Child Tax Credit Other Don't know

If you fail to provide an answer to a question the software will not allow you to move on to the next page and will flash up a message with red lines as shown in the image below. For questions where beneficiaries may not be able to provide an answer there will be a 'don't know' category and for more personal questions a 'prefer not to say' option. A handful of questions allow you to move on to the next page even if you do not provide an answer.

	Please provide an answer for this question	
BIG LOTTERY FUND	Talent Match Questionnaire	Sheffield Hallam University Centre for Regional Economic and Social Research
Overall, how would you rate the support y	ou have received?	
Very good		
Fairly good		
Neither good nor poor		
Fairly poor		
Very poor		
Don't know		
	Progress Reset	

VOLUME II The Baseline survey

Entering the questionnaire



Selecting a link



Instructions



Entering programme details

BIG LOTTERY FUND	Talent Mate	h Questionnaire	SI Ha UI	neffiek allam niversi	l Cer Re and	ntre fo gional d Socia	r Econo al Resea	mic arch		
	PROGRA	MME DETAILS								
Respondent ID:										
Please enter the date w took place and not today's date	2. Clic Select	(YY): (e.g. if not completing right now but entering response k on the calendar icon next to the box. A either today's date if you are completing r the date the interview was completed	A calendar g the ques	will the	en pop	o up (s	see im	age b	elow)	
Please enter the name	of the Programme provider:								-	
3. The name of the Partner organisation falls under she								Clea	r C	lose
displayed in this box. If the		Reset		<< Su	<	N Tu	ov 201	4 	>	>> Sa
incorrect please contact Eli 225 3539 or at <u>e.sandersor</u>				Su	INIO	TU	We	In	FI	Sa 4
223 3333 of at <u>e.sanderson</u>				2	3	4	5	6	7	8
		 Once you have entered the date name of your organisation click on 		9	10	11	12	13	14	15
		· · ·								22
The respondent ID used	 Place the cursor in the box and enter the name of 	button to move on to the next page		16	17	18	19	20	21	
The respondent ID used r linking survey responses ross the timespan of the		button to move on to the next page		16 23	17 24	18 25	19 26	20 27	21 28	29

Providing information on how the CDF is being completed



Entering beneficiary contact information

ERY	Talent Match Questi 1. INDIVIDUAL BENEFICIARY CHA	
First name:	Elizabeth	
Surname:	Sanderson	
Address:	CRESR, Unit 10 Science Park, Sheffield	
Postcode:	S1 1WB	
Email:	e.sanderson@shu.ac.uk	1. Place the cursor in each box and enter
Email.	0114 225 3539	the beneficiary's contact information.
Dhamas		
Phone: Date of birth		Elizabeth has filled in her contact details as
Phone: Date of birth (DD/MM/YYYY):	30/10/1985	Elizabeth has filled in her contact details as an example of how to fill in the information
Date of birth		Elizabeth has filled in her contact details as an example of how to fill in the information.
Date of birth (DD/MM/YYYY):	30/10/1985	
Date of birth (DD/MM/YYYY):	30/10/1985 29 Clear Close <<<<<<><<<>Oct 1985 >>	
Date of birth (DD/MM/YYYY):	30/10/1985 29 Clear Close <<<<0ctbody> Oct 1985 >>> Su Mo Tu We Th Fr Sa 1 2 3 4 5 5	an example of how to fill in the information.
Date of birth (DD/MM/YYYY):	30/10/1985 29 Clear Close <<<	an example of how to fill in the information. 3. Once you have entered the contact
Date of birth (DD/MM/YYYY):	SU/10/1985 29 Clear Close «< < Oct 1985 >> Su Mo Tu We Th Fr Sa 1 2 3 4 5 6 7 8 9 10 11 12	an example of how to fill in the information. 3. Once you have entered the contact details click on this button to move on
Date of birth (DD/MM/YYYY):	30/10/1985 29 Clear Close <<<	an example of how to fill in the information. 3. Once you have entered the contact

 Click on the calendar icon next to the box.
 A calendar will then pop up (see image below). Select the beneficiary's date of birth.

Selecting gender



Providing information on disability



Providing information on ethnicity and religion



Providing information on any children



Providing information on benefits received (1)

BIG LOTTERY FUND	Talent Match Questionnaire Sheffield University Centre for Regional Economic and Social Research
Ves No Which benefits do you receive? TICK ALL THAT APPLY Job Seekers Allowance	g Benefit, Income Support etc. and including any benefits currently being sanctioned by the Department for Work and Pensions (i.e. benefits which have any benefits then click on the relevant box and a tick should appear.
 Employment and Support Allowance Housing Benefit JSA Severe Hardship Payments (16-18 year olds only) Income Support Income Support for Lone Parents Personal Independence Payments / Disability Living Allowance 	2. If you ticked 'yes' to the first question, this second question will appear. Select all the benefits which the beneficiaries receive and a tick will appear in each box.
Council Tax Benefit Carer's Allowance Universal Credit Child Benefit Child Tax Credit	3. If you ticked 'other' an open-ended box will appear. Place the cursor in the box and enter the other benefits received by the beneficiary.
Other Don't know Other, please specify:	4. Once you have selected the correct response(s) click on this button to move on to the next page.

Providing information on benefits received (2)



Providing information on tenure and living arrangements



Providing information on experiences



Providing information on sexuality



Providing information on qualifications



Providing information on before the programme

BIG LOTTERY FUND	Talent Match Questionnair	e	Sheffield Hallam University
What were you doing in the four weeks before you started on [INSERT P Not working and not looking for work Not working and looking for work Working less than 16 hours per week		Formal education e.g. colle In training Long-term sick or disabled	
Working 16 hours or more per week (excluding apprenticeship) Self-employed Volunteering Work placement Apprenticeship Other, please specify:		In custody Travelling Looking after children Caring Other	1. Ask the beneficiary what they were doing in the 4 weeks before they starte the programme then select all the relevant boxes and a tick will appear in each box.
And for how long have you been working less than 16 hours a week? Years: Months: And for how long have you been volunteering? Years: Months:	questions emerespond to the	se questions, pla	tions, further t length of time. To ace the cursor in the uber of years and
	Progress Reset	correct r	you have selected the esponses click on this o move on to the next page.

Providing information on volunteering



Providing information on skills (1)

		2. SKILLS				
To what extent do you agree or disagree with the following	statements?					
I have						
Good basic skills (reading/numbers)	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
Confidence in myself	ŏ	ŏ	Ĭ	ŏ	ŏ	ŏ
An understanding of the skills employers are looking for	Ŏ	Ŏ	Ŏ	Ŏ	Ŏ	Ŏ
Identified my short and long-term careers goals	Õ	Ŏ	Ŏ	Ĭ	Õ	Ŏ
An understanding of a specific job or area of work I am interested in	Õ	Õ		Ŏ	Õ	Õ
Good specific skills for the job I am looking for	Ŏ	Ŏ	Ŏ	Ĭ	Ŏ	Ŏ
The ability to put together a CV	Ō	Ō	Õ	Ō	Õ	Ō
Identified additional training I want to take up	Ō	Ō	Ō	Ī	Ō	Ō
Appropriate clothing I can wear to an interview	\bigcirc		\bigcirc	\bigcirc	\bigcirc	\bigcirc
An understanding of how to set up my own business	\bigcirc	Ō	\bigcirc	Ō		\bigcirc
he beneficiary to what extent they agree with ents listed then click on the relevant boxes an ear. You will only be able to select one box p	d ticks 🛛 💙	Reset	▶ ←	correc	ce you have select tresponses click to move on to th	on this

Providing information on skills (2)



Providing information on barriers to employment (1)

	3. KEY BARRIEF	RS TO OVERCOME		
In the past 12 months have you turned down a jo	bb or decided not to apply for a job you	were interested in due to prob	ems with any of the following	?
Access to and / or cost of transport	Yes	No	Don't know	Not applicable
Internet access	Ŏ	Ĭ	Ŏ	Ŏ
Access to and / or cost of childcare	Õ	Ŏ	Ŏ	Õ
Access to support for young carers	Ō	0	Õ	\bigcirc
Access to support for disabled people	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Temporary nature of work	\checkmark	\bigcirc	\bigcirc	\bigcirc
Low pay	\checkmark	\bigcirc	\bigcirc	\bigcirc
Variable pay	\bigcirc	\bigcirc	\checkmark	\bigcirc
sk the beneficiary if they have turned ided not to apply due to any of the rea n click on the relevant boxes and ticks will only be able to select one box pe	asons listed, s will appear.	eset	2. Once you have a correct responses button to move on	click on this

Providing information on barriers to employment (2)



Providing information on types of jobs interested in



Providing information on support received (1)



Providing information on support received (2)

Which of the following services are you currently invo		
Drug / alcohol support		1. Ask the beneficiary which services
Police, probation or legal services		they are currently involved with, then
Education, training, skills development		click on all the relevant boxes and a tic
Social services		will appear in each box.
Mental health services, counselling		
Careers / business advice or support		
Community, youth or voluntary organisations		
Other		
None		
Name of agencies:		
		3. Once you have selected the
		correct responses click on this
	Progress	button to move on to the next page.
•	Plogless	ballon to move on to move page.
		•
Providing information on skills sets using the 'My Journey Scale'



Providing information on well-being (1)



Providing information on well-being (2)



Providing information on well-being (3)



Providing information on well-being (4)



Adding further comments and submitting the questionnaire



Page displayed following submission



VOLUME III The Follow-up surveys

The Follow-up surveys

Data will be collected again approximately three, six, 12, 18 and 24 months on from completion of the baseline questionnaire. A follow-up questionnaire will need to be filled in each time.

The same questionnaire will be used for each phase of collection in order to monitor change and outcomes.

At the start of each follow-up questionnaire contact information previously submitted will be displayed. This is to: a) check advisors have clicked on the right link; and b) so contact information can be updated if it has changed. In order to provide updated contact information and progress with the programme goals, separate links to the questionnaire will be created for each phase of data collection. We will provide a link for each follow-up survey and a Partnership ID to enter the survey. The personalised links with the names of beneficiaries (see page 45) will be updated regularly. When a beneficiary completes a questionnaire their responses will then be used to set up their personalised link for the next follow-up survey.

Entering the questionnaire



Selecting a link



Instructions



Uncontactable clients (1)



Uncontactable clients (2)

BIG LOTTERY FUND	Talent Match Questionnaire	Sheffield Hallam University Centre for Regional Economic and Social Research
Why is the client not able to complete the questionnaire? Contact has been lost with the client It is not appropriate to complete the survey with the client at this time Other Other, please state	e (e.g. due to health issues, personal circumstances etc.)	
Please indicate if any of the following are applicable to the client Since starting on the Programme they had Cained employment Become self-employed Started on a work placement Started an apprenticeship Entered formal education Started training Started volunteering None of the above	1. If you sta questionnai relevant res the client is 'other' reas	ated that the client was unable to complete the ire these two questions will emerge. Select the sponse(s) and a tick will appear in each box. If a not able to complete the questionnaire for an on, please type in what this reason is in the hich will have appeared.
	Reset	2. Once you have selected the correct response click on this button to move on to the next page.

Uncontactable clients (3)



1. If you indicated that the client had achieved some outcomes since starting on the Programme these will be shown again and you will be asked to indicate how important you think the support from the Programme was in helping them achieve these outcomes. Click on the relevant boxes and a tick will appear in each. You will only be able to select one box per row.

Uncontactable clients (4)



1. Click on the calendar icon next to the box. A calendar will then pop up (see image below). Select either today's date if you have provided the information today, or if entering responses recorded on an earlier date select this earlier date.

Uncontactable clients (5)

BIG LOTTERY FUND	Talent Match Questionnaire	Sheffield Hallam University Centre for Regional Economic and Social Research
	Thank you for your feedback. Please click submit below.	
	Progress Reset Submit ✓	
	1. Once you have completed the questions about the uncontactable client, make sure you click submit . You will then be taken back to the initial page where you selected a link (see page 83).	

Entering programme details



Providing information on how the CDF is being completed



Checking and updating beneficiary contact information

BIG LOI FUN	TERY	Talent Match Questionnaire	Sheffield Hallam University
		1. INDIVIDUAL BENEFICIARY CHARACTERISTICS	
following information is correct pleas		nue with the questionnaire. If these are your details but they nee close the browser and try again. ny further problems please contact Elizabeth Sanderson at CRES	d updating, please type over the information displayed. If these are not your details ple R on 0114 225 3539.
First name:	Elizabeth		
Surname:	Sanderson		
Address:	CRESR, Unit 10, Science Park		
Postcode:	S1 1WB		
Fmail ¹	e.sanderson@shu.ac.uk		1. The details provided by the beneficiary in the
Phone:	0114 225 3539		previous survey should be displayed. If the
Date of birth (DD/MM/YYYY):	30/10/1985		
Age:	29		nformation does not belong to the beneficiary close
5	1	1	the browser and try again. If you have any further
Are you?			problems please contact Elizabeth on 0114 225 3539
Male			-
🚫 Female			or at <u>e.sanderson@shu.ac.uk</u>
		Reset	If the details are correct but need updating place the cursor in the box and delete the relevant information then enter the updated information. If the details are
			correct and do not need updating, click on the
			forward button to move on to the next page.
			orward button to move on to the next page.
		I have checked the information	
	displayed a	nd updated if necessary, click	
		on to move on to the next page.	
		on to move on to the next page.	

Check to see if still participating



Providing information on children



Providing information on benefits received (1)

	ent Match Questionnaire Support etc. and including any benefits currently being sanctioned by the Department for Work and Pensions (i.e. benefits which
Yes No hich benefits do you receive? TICK ALL THAT APPLY Job Seekers Allowance	1. Ask the beneficiary if they receive any benefits then click on the relevant box and a tick should appear.
Employment and Support Allowance Housing Benefit JSA Severe Hardship Payments (16-18 year olds only) Income Support Income Support for Lone Parents	2. If you ticked 'yes' to the first question, this second question will appear. Select all the benefits which the beneficiaries receive and a tick will appear in each box.
Personal Independence Payments / Disability Living Allowance Council Tax Benefit Carer's Allowance Universal Credit Child Benefit	3. If you ticked 'other' an open-ended box will appear. Place the cursor in the box and enter the other benefits received by the beneficiary.
Child Tax Credit Other Don't know her, please specify:	4. Once you have selected the correct response(s) click on this button to move on to the next page.

Providing information on benefits received (2)



Providing information on tenure and living arrangements



Providing information on skills (1)

		2. SKILLS				
To what extent do you agree or disagree with the following	statements?					
I have						
Good basic skills (reading/numbers)	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
Confidence in myself	ŏ	Ŏ	Ĭ	Ŏ	ŏ	ŏ
An understanding of the skills employers are looking for	Ŏ	Ŏ	Ĭ	Ŏ	Ŏ	Ŏ
Identified my short and long-term careers goals	Ŏ	Ŏ	Ŏ	Ŏ	Ŏ	Õ
An understanding of a specific job or area of work I am interested in	Õ	Õ		Õ	Ō	Õ
Good specific skills for the job I am looking for	Ŏ	Õ	Õ	Ĩ	Õ	Õ
The ability to put together a CV	Ō	Ō	Õ	Ō	Õ	Ō
Identified additional training I want to take up	Ō	Ō	Ō	$\overline{\checkmark}$	Ō	Ō
Appropriate clothing I can wear to an interview	Ō	Ī	Ō	Ō	Ō	Ō
An understanding of how to set up my own business	Ō	Ō	Ō	Ō	Ō	Ō
the beneficiary to what extent they agree with ents listed then click on the relevant boxes an bear. You will only be able to select one box p	d ticks	Reset	▶	correc	ce you have sele t responses click to move on to th	on this

Providing information on skills (2)



Providing information on support received (1)



Rating the support received



Providing information on support received (2)



Providing information on types of jobs interested in



Providing information on skills sets using the 'My Journey Scale'



Providing information on well-being (1)



Providing information on well-being (2)



Providing information on well-being (3)



Providing information on well-being (4)


Providing information on current situation



Providing information on employment (1)



Providing information on employment (2)



Providing information on employment (3)



Providing information on employment (4)



Providing information on employment (5)



Providing information on employment (6)



Providing information on employment (7)



Providing information on employment (8)

The following statements are about your current job and your		each statement pl	ease select to what e Neither agree nor	extent you agree or	and the second second	
	Strongly agree	Agree	disagree	Disagree	Strongly disagree	Don't know
I see my present job as part of a career	0	0	0		0	0
I see my job as a stepping stone, to provide me with worthwhile experience for my future career	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0	\bigcirc
I can't see this job going anywhere, there are no promotion prospects	0		0	0	0	0
My job is important and it makes me feel worthwhile	Q	\bigcirc	0	0	0	Q
My job is interesting	0		0	0	0	0
All things considered, I am happy with the level of pay	\bigcirc	\bigcirc	\bigcirc	\bigcirc	\bigcirc	0
f beneficiaries are in work (including if they are s ployed) this question will appear. Ask the benefic what extent they agree with the statements listed n click on the relevant boxes and ticks will appea u will only be able to select one box per row.	ciary	Reset	> co	Once you have rrect response tton to move o		

Providing information on looking for employment



Providing information on volunteering

what else the beneficiary has achieved.

BIG LOTTERY FUND	Talent Match Questionnaire	ifield Centre for Regional Economic versity and Social Research
Yes No	anisations or individuals, e.g., helping out with or raising money for charity, campaigning for a cause you believe i ximately how many hours in total have you spent doing this kind of thing/these kind of things?	1. Ask the beneficia they have voluntee
I helped other people I gained work experience I gained or improved skills I made new friends I increased my confidence	2. If you ticked 'yes' to the first question the appear asking how many hours the bene volunteering in the past 4 weeks. Place the and enter the relevant number of hours.	ficiary spent
I helped make the world, or my local area, a nicer pl I became more employable Other I didn't achieve anything Don't know Other, please specify:	3. If you ticked 'yes', this third question w appear. Ask the beneficiary what they thi have achieved through their volunteering all the boxes which are relevant and a tic appear in each box.	nk they and select
	5. Once you have so correct responses obutton to move on t	click on this

Adding further comments and submitting the questionnaire



Page displayed following submission



Sheffield Hallam University

Talent Match Common Data Framework Manual

CRESR,

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