

# The impact of menu label design on visual attention, food choice and recognition: an eye tracking study

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# Citation:

REALE, Sophie and FLINT, Stuart (2016). The impact of menu label design on visual attention, food choice and recognition: an eye tracking study. Journal of Sensory Studies, 31 (4), 328-340. [Article]

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#### 26 Abstract

27 Nutritional labelling on menus has been found to promote informed food choices and reduce information asymmetry between manufacturers and consumers. However, lack of attention to 28 29 nutritional labels limits their effectiveness. This study manipulated the way in which 30 nutritional information was provided on menus in aim of enhancing visual attention to the 31 most health relevant information. A between-subject design was implemented with three 32 experimental conditions (non-directive label; directive label; semi-directive label). A total of 33 84 participants chose meals off a starter, main and desert menu whilst their eye movements 34 were tracked using Tobii eye tracking software. Results showed that the menu labels did not 35 significantly differ in their attentional gaining properties however the use of colour and health 36 logos led participants to choose meals containing significantly less calories compared to 37 when nutritional information was presented in black text alone. These findings indicate that 38 nutritional information should be provided in colour or as health logos as this has the largest 39 impact on food choice.

# 40 **Practical Applications**

41 A factor contributing to the rise in obesity prevalence is the obesogenic environment that we 42 live in. The population has become increasingly reliant on convenience foods and dining out 43 which has led to excess calorie consumption. Menu labelling has been identified as a possible 44 intervention that could be employed by policy makers to guide informed food choices. 45 However, there are calls for further actions and intervention to improve food choice as menu 46 labelling has had mixed effects upon consumer choice and consumption. This study suggests 47 that menu labelling is a viable option when the nutritional information is presented in a 48 visually salient way. The use of colours and health logos attracts consumer's attention to the 49 most health relevant information which could contribute to efforts in reducing obesity and 50 other illnesses linked to unhealthy consumption.

Keywords: menu labelling; food choice; eye tracking; visual attention; obesity

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#### 57 Introduction

58 Obesity is a nutrition related disease that has more than doubled in the UK in the past 59 25 years. Currently 24.8% of adults and 15% of children in the UK are classified as obese; 60 therefore it is considered a significant health problem (National Health Service 2013). 61 Nutrition plays a key role in achieving and maintaining a healthy body weight. However, 62 there has been a concomitant increase in the marketing of unhealthy food, poor dietary 63 choices in the British population, and increased prevalence of obesity and associated chronic illness (Fung et al. 2015; Huang et al. 2015). Efforts to reduce the continuing prevalence of 64 65 obesity have steered towards focusing primarily on reducing energy intake and promoting 66 healthier consumption (Valaquez and Pasch 2014).

67 Factors that influence dietary intake are complex and varied, including taste 68 preferences, beliefs and values about nutrition. Typically, consumers engage in automatic, 69 intuitive decisions regarding food choice that are guided by heuristics (Milosavljevic and 70 Cerf 2008). Health policy and nutritional-related initiatives such as labelling can impact 71 consumers' knowledge of food, health and subsequent food choice (Grunert et al. 2010). 72 Research examining the impact of labelling has primarily focused on food packaging, with 73 increased attention in recent years to menu labelling whilst dining out. Meals eaten out of 74 home are predominantly larger in portion size and contain larger quantities of saturated fat 75 compared to traditional home cooked meals (Bassett et al. 2007). The presence of nutritional 76 information on packaged foods does not act as a precursor for nutritional awareness when 77 dining out (Grunert, Bolton and Raats 2012). Thus, a need for labelling on menus to increase 78 consumer awareness in restaurant environments was evident, and in 2009 the Food Standards 79 Agency (FSA) developed a voluntary menu labelling scheme for the UK catering industry to 80 promote healthier consumption when dining out (Seiders and Petty 2004). A total of 450 81 stores, from 21 well-known high street brands, agreed to display calorie information for their 82 food and drink items, with an overall aim to reduce calorie intake such that it was 83 significantly impactful on health at a population level (Morley et al. 2013).

84

## 85 Menu labelling

Menu labelling has been reported to significantly impact food choice in a UK obese
population such that a reduction in calories selected was observed (Reale and Flint 2016).
However, menu labelling research in the UK is sparse. A majority of menu labelling research

has been conducted in the USA (e.g., Pulos and Leng 2010) as catering establishments 89 90 retailing at 20 or more outlets have to provide calorie information on menus as part of the 91 Patient Protection and Affordable Care Act (ACA; Pizam 2011). Angell and Silver (2008) 92 reported that nutritional information presented at the point-of-purchase led to a decrease in 93 calorie intake by 15% in a fast-food outlet. In alignment, Chu, Frongillo, Jones and Kaye 94 (2009) reported similar findings when examining the impact of nutritional values in a 95 cafeteria setting. The average calories purchased significantly decreased from 839 kcal to 667 96 kcal showing a 20% reduction. Importantly, there were no differences in the total number of 97 entrees sold therefore the reduction in calories were resultant of consumers selecting less 98 energy dense foods. However, in some cases menu labelling has been found to have no 99 impact on food preference (Harnack et al. 2008; Finkelstein et al. 2011). This has questioned 100 the cost effectiveness of such intervention as extensive time and precision is required to 101 provide accurate nutritional information, especially when the catering industry is continually 102 making changes to the foods on offer (Lazareva 2015).

103 One possible explanation for the contrasting evidence is menu label design. Harnack 104 et al. (2008) provided four fast food restaurant menus to participants as part of a between 105 subject design. The calorie information was presented between the food item and price which 106 resulted in just over half of the participant's reporting that they had seen the calorie 107 information (54%). However, Chu et al. (2009) provided nutritional information on larger 108 labels measuring 5 x 3 inches (height and width) and guided participants towards the 109 information using a space divider to ensure the information was read. In similar studies 110 whereby menu labelling had been presented in large text (Cinciripini 1984) and coloured 111 fonts (Milich, Anderson and Mills 1976) a significant impact on food choice has also been 112 reported. This suggests that visual attention to nutritional information plays a key role in 113 consumer use of information and may explain why menu labelling had no impact when 114 provided on a drive-thru menu in Kings County (Finkelstein et al. 2011).

The health consciousness of the individual also plays a part in the use of nutritional information. Health conscious consumers tend to act in accord to their internal attitudes, and thus, are more sensitive to behavioural consequences. They will actively search for the nutritional information to guide their choices when menu labelling is present (Gould 1990; Visschers, Hess and Siegrist 2010). Alternatively, less health conscious consumers without nutrient specific goals are unlikely to have their attention drawn towards the most health relevant information. Instead it is likely that they are stimulus driven which is largely

122 determined by attention and the visual saliency of the information within the visual field.

123 Label information salience is determined by characteristics of the label itself against the

124 background of the micro and macro context suggesting that labels need to be presented in a

125 way that will attract consumer's attention towards the most health relevant information

126 (Bialkova and van Trijp 2010).

127

# 128 *Nutrition label manipulation*

129 Visual graphics have been reported as a powerful motivator for ordering behaviour 130 (Hanks et al. 2012). When used on coloured advertisements they captured participants' 131 attention quicker and for a longer duration of time than black and white advertisements, in an 132 eye tracking study of the yellow pages (Lohse 1997). Similar findings have been reported 133 when consumers were presented with nutritional information on labels that had been made 134 more salient within the visual field (Bialkova and van Trijp 2010). The crucial factors in 135 determining visual attention to labels and the initial phase of searching include shape, 136 contrast (Clement et al 2013) and colour, especially when nutritional labels are affected by 137 competing clutter dimensions (Bialkova et al 2013). Even though the debate remains 138 regarding how nutritional information should be presented (Feunekes et al. 2008), these studies support the notion that colours, font and logos can draw attention to stimuli by 139 140 separating specific items from one another (Kershaw 2009). Based on these findings, a 141 typology of labelling formats was recently suggested (Hodgkins *et al.* 2012) in relation to the 142 degree to which they allow consumers to draw conclusions about the healthfulness of a 143 product (Grunert and Wills 2007). Three designs were constructed: namely non-directive, 144 semi-directive and directive.

145 Non-directive labels are currently being used on menus as part of the ACA (Pizam 146 2011). They provide no information of the products healthiness, other than stating the 147 calorific values of food items on the menu. Semi-directive labels include a partial evaluation 148 of nutritional content through colour. For example, the traffic light labelling system 149 encourages consumers to consider the foods they select based on the evaluation of nutritional 150 content (Borgmeier and Westenhoefer 2009). Finally, directive labels use health logos to 151 guide consumers' attention to the healthiest items in an all or nothing format (van Herpen and 152 van Trijp 2011). Logos reduce cognitive effort thus they are beneficial in promoting healthier consumption to low health conscious people as they are less likely to search for nutritional 153

154 information to guide their decisions (Russo *et al.* 1986). Health consciousness can be 155 measured using inventories such as the health and nutritional awareness questionnaire which 156 is a validated tool (Kempen *et al.* 2012). However, Hodgkins *et al.* (2012) typology of 157 labelling formats have not been utilised on menus, and whilst previous research (e.g., 158 Bialkova *et al* 2014) demonstrates that they may be effective in improving food choice when 159 purchasing packaged foods, the impact on food choice from a menu is yet to be understood.

160 Traditional approaches measuring nutritional label used have relied upon self-report 161 methods (Cowburn and Stockley 2005; Higginson et al 2002; Kelly et el 2009), surveys and 162 questionnaires (Roberto et al 2012; Steenhuis et al 2010). These processes are limited as two 163 assumptions are made regarding the level of awareness in the processing of nutrition 164 information and the level of introspection in reporting information processing (van Trijp 165 2009). These limitations have stimulated methodological innovation including approaches 166 based on the visual search methodology (Bialkova and van Trijp 2010; Bialkvoa Grunert and 167 van Trijp 2013) and eye tracking measurements (Graham et al 2012).

168 When visual search methodologies were enforced (Bialkova and van Trijp 2010; 169 Bialkvoa Grunert and van Trijp 2013), attention, as indicated by performance, was better with 170 monochromatic than polychromatic colouring, in particular GDA's. Neuroscience research 171 has demonstrated that this is resultant of the extra brain regions involved in processing colour 172 (Zeki and Marini 1998). However, these findings contradict consumer studies which may be 173 due to the paradigms and measures used. Jones and Richardson (2006) examined the impact 174 of labelling on attention and food choice in a supermarket using eye tracking technology. The 175 use of eye tracking in menu labelling research is sparse; however it is suggested as a useful 176 tool as it is less susceptible to social desirability than participant recall methods (Graham, 177 Orquin and Visschers 2012). It is also well established and widely used in psychology for 178 capturing attention (e.g. Rayner 1998; 2009). The study found that the semi-directive label 179 captured consumers' attention quickly which made it easier for consumers to evaluate the 180 healthfulness of the item compared to the non-directive labelling design.

Similarly, Bialkova *et al.* (2014) reported that label design was found to significantly impact both the number and duration of fixations, such that participants' attention was drawn to the semi-directive labelling system significantly more than the non-directive label. This increased the products likelihood of being selected, providing further evidence that attention is drawn to semi-directive labels. However, both of these studies only compared two of the three label designs. Therefore, it is not surprising that Van Herpen and van Trijp (2011) 187 found contrasting results when comparing all three labelling designs. The semi-directive label 188 impacted food preferences, but its attention gaining properties and abilities to enhance 189 selection beyond the level achieved in the directive labelling condition was not significant. It 190 was the directive labelling system using health logos that enhanced attention resulting in 191 participants making informed food choices. However, 30% of consumers reported that taste 192 preference was the main reason for food choice, and therefore irrespective of health logos, 193 remained a considerable factor in the decision making process as continuously found in the 194 literature (Grunert, Wills and Fernandez-Celemin 2010). These studies provide some 195 indication as to how labelling design impacts attentional capture and food choice, but they are 196 not without limitation. The results represent the impact of nutritional labels on pre-packaged 197 foods and therefore cannot be generalised to a dining out occasion where no time constraint 198 applies (Drichoutis, Lazaridis and Nayga 2006).

199 Labelling appears to be an effective method of promoting informed food choices. 200 However, despite concerns raised regarding food choice when dining out, there is a lack of 201 research examining the effectiveness of menu labelling and thus, warrants investigation. 202 Research to date has predominantly focused on consumers' comprehension of the information 203 (e.g., Roberto et al. 2012) with only a handful of studies examining the effect of nutritional 204 labelling on visual attention and these were limited to pre-packaged foods (Jones and 205 Richardson 2006). A general concern emerging from this line of research is whether 206 consumers notice and use the nutrition information in their final food choice decisions 207 (Bialkova Grunert and van Trijp 2013). It is important to know what attracts consumers 208 attention to nutrition labels and whether these labels have any influence on consumer 209 purchase decisions (Bialkova and van Trijp 2010). It is still unknown how nutritional 210 information on menus is absorbed and retrieved as no research to date has examined what 211 consumers attention is drawn to throughout exposure of menu labelling (i.e., from first 212 fixation during initial exposure, during final food choice and in retrieval). Therefore, the 213 current study examined the impact of menu labelling design on visual attention, food choice 214 and recognition of information.

- Based on current evidence relating to the impact of labelling four hypotheses wereoffered:
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  1. In line with Jones and Richardson (2006), the semi-directive and directive
  218
  219 (shortest time to first fixation) than the non-directive label.

- 220
  2. In line with Bialkova *et al.* (2014), the semi-directive and directive labelling
  design were expected to draw participant's attention to the information
  significantly more thus resulting in more frequent observations than the nondirective label (visit count; fixation count; fixation duration).
- 224 3. Participants will select food items containing the lowest calorie content in the
  225 semi-directive and directive labelling conditions in accordance to previous
  226 literature (Van Herpen and Van Trijp 2011).
- 4. Greater recognition of nutritional information is hypothesised in the directive and semi-directive condition as it will be attended to more, thus will be processed more effectively (and subsequently recognised) than the non-directive condition (Bialkova *et al* 2014).
- 231 Methods
- 232 *Participants*

A convenience sample of 84 participants were recruited from Sheffield Hallam University ensuring a small effect size (=.15) and adequate level of power (=.77). The sample included both university staff and students aged 18 years or above (mean =  $23.58 \pm 5.84$ ) with a mean body mass index (BMI) of  $23.94 \pm 4.23$  kg·m<sup>2</sup>. Participants were excluded from the study if classified as blind or colour blind to prevent invalidating findings.

238 Procedure

Following ethical approval, a pilot study was conducted in 6 participants from Sheffield Hallam University (female = 50%) who were above the age of 18 ( $21.45 \pm 3.43$ ) and had a mean BMI of  $22.95 \pm 5.72 \text{ kg} \cdot \text{m}^2$ . Based on the pilot study, an additional task was added to the eye tracking section of the study. It was determined that short term memory could not be measured validly in the recognition task. Therefore, long term memory would be measured. A maze was added for 120 seconds before the recognition task, to ensure that the time between tasks was controlled.

On entering the eye tracking studio, participants were provided with the information sheet and were offered the opportunity to ask questions about the study, before signing the informed consent form. Initially, participants completed a demographic form and the HNA (Kempen *et al.* 2012). Participants were then seated 65 cm in front of a 24 inch monitor with built in Tobii Studio software (Tobii T60) where they were randomly allocated to an experimental condition, as part of a between-subject design (1= non-directive labelling

system; 2= directive labelling system; 3= semi-directive labelling system; see Figures 1-3), to
reduce practise effects in line with previous research (van Herpen and van Trijp 2011; Field
2009). At this point the principal investigator left the room allowing participants to complete
the eye tracking section of the study alone to prevent distractions and social desirability
effects (Lohse and Johnson 1996).

On screen instructions firstly directed participants to fixate on a black dot presented in the centre of a red circle. Participants were asked to follow the dot as it moved around the screen for 10 seconds to calibrate the participant's eye movement to the eye tracking camera. Green lines were produced once the participant's eye movements were calibrated, indicating that the eye tracking element of the study could begin.

262 The first element of the eye tracking study required participants to select one food 263 item off the starter, main and desert menu in accordance to the forced choice model. To 264 replicate a natural restaurant setting no time restraint was implemented (Drichoutis et al. 265 2006) and participants were asked to imagine that they were dining out for an evening meal 266 (Brown 2014). Once participants selected their food items, they were directed to solve a maze 267 presented on the screen simply with eye movements. The task was limited to 120 seconds to 268 ensure that time between tasks was controlled. After 120 seconds, regardless of maze 269 completion, the recognition task begun. A previously shown food item from each menu was 270 displayed on the screen for 5 seconds. For each previously shown food item, three calorific 271 values were presented. One of the values was presented previously on the menu and thus was 272 the correct calorific value for that food item. The other two values were fictional but 273 remained within a range of 25% to reduce participant's reliance on guesswork when 274 instructed to select which value they thought was correct (Monroe, Powell and Choudhury 275 1986). At this point, the eye tracking element of the study was complete and participants 276 were instructed to complete the FCQ (Steptoe et al. 1995). The principal investigator then 277 returned to provide a full verbal and written debrief to the participant.

278 *Measures* 

The Health and Nutritional Awareness Questionnaire (HNA; Kempen et al. 2012) is a reliable measure of health consciousness relevant to two dimensions (Cronbach Alpha: Health awareness  $\alpha = 0.86$ , nutritional lifestyle behaviours  $\alpha = 0.84$ ). It consists of 21 statements each rated on a 5 point Likert scale from 1-5 (strongly disagree to strongly agree). Scores range from 7- 35 and 14-70 for the health awareness and lifestyle scales respectively. This measurement was included as there is evidence suggesting that health consciousness
determines the effects of internal attitudes and external influences on consumer behaviour
(Gould 1990).

287 The Food Choice Questionnaire (FCQ; Steptoe, Pollard and Wardle 1995) measures 288 the motives that underpin food choice, pertinent to nine dimensions (Cronbach alpha: weight 289 control  $\alpha = 0.79$ ; mood  $\alpha = 0.83$ ; convenience  $\alpha = 0.81$ , health  $\alpha = 0.87$ ; natural content  $\alpha =$ 290 0.84; price  $\alpha = 0.82$ ; familiarity  $\alpha = 0.70$ ; ethical concern  $\alpha = 0.70$ ; sensory appeal  $\alpha = 0.70$ ). 291 A review of the FCQ suggested that an improved version should include less categories and 292 items, to increase robustness (Fotopoulos et al. 2009). Therefore, the categories price, 293 convenience and ethical concern were removed, as they were not relevant to the study. The 294 modified FCQ contained 18 statements, rated on a 4 point Likert scale from 1-4 (not true to 295 very true). Thus overall scores for each scale ranged from 3 to 12.

296 Menu Design: A starter, main and desert menu included 9 items randomly chosen from a 297 well-known dining out establishment, where nutritional information is readily available. A 298 menu from a sit-down service restaurant was chosen to address previous studies limitations 299 that have predominantly used menus from fast-food outlets (e.g., Angell and Silver 2008). 300 The menu contained three meals of low, medium and high calorie options to ensure there was 301 no tendency towards high or low options. Price was removed in line with previous findings, 302 as it is the most influential factor in the food choice process; therefore its inclusion may have 303 invalidated findings (Roseman, Mathe-Soulek and Higgins 2013). Three designs were used as 304 these are the three main labelling schemes currently used on packaged food in the EU: 305 condition one presented calorie information in black text in accordance to the non-directive 306 labelling design; condition two used health logos as part of the directive labelling design; and 307 condition three employed a colour-coded traffic light labelling system as part of the semi-308 directive labelling design (Storcksdieck et al. 2010). For all experimental conditions the 309 calorific value of meals selected was recorded.

Visual Attention: An area of interest (AOI) was created around the nutritional information presented on the menus. The AOI had five measures which were calculated using the Tobii eye tracker software (Tobii TX300): 1) *Time to first fixation* (time from the first menu display until the participant first fixated on the AOI); 2) *Total fixation duration* (total time of all fixations in the AOI); 3) *Fixation count* (the number of times a participant fixated on an AOI) and 4) Visit count (the number of times a participant visits an AOI including both saccades and fixations 5) *Percentage of fixations* (the percentage of nutritional information that participants fixated on; Bialkova and van Trijp 2011). The software used a velocity
threshold method to define saccades and fixations. When the velocity of the Fovea was
higher than 30 visual degrees per second, the eye movement was defined as a saccade.
Anything lower was defined as a fixation. The binocular sampling rate was set at 60 Hz and
allowed for freedom of head movement in a 41 x 21 cm virtual box (TobiiPro 2015).

322 *Recognition Task:* To identify whether learning had taken place following the presentation of 323 nutritional information, a recognition task based on the forced choice model was included 324 (Brown 2014). The crucial feature was that participants were not asked to memorise anything 325 and that under a false pretence, they were presented with calorific values, and thus learning 326 was incidental in nature (Laureati et al. 2011). Visual short term memory was not measured 327 as instructions had to be provided immediately before the task thus inhibiting immediate 328 memory capture. Therefore, long term memory was measured following a 120 second task 329 (Baddely and Hitch 1974). The task consisted of completing a maze, rather than popular 330 counting tasks, to prevent numerical values interrupting memory retrieval of the calorific 331 values (Ricker, Cowan and Morey 2010).

# 332 Data Analysis

333 A multivariate analysis of covariance (MANCOVA) was run in SPSS (Version, 21) to 334 determine how menu labelling design impacts visual attention, food choice and recognition, 335 when controlling for health consciousness. Health consciousness was used as a covariate due 336 to individual differences in information processing (Gould 1990) and attentional capture 337 (Visschers et al. 2010). All assumptions for the inferential test and the covariate were met 338 following the calculation of descriptive statistics (Table 2). Where a main effect was 339 established, pairwise comparisons were used to follow up significant effects. For all analyses 340  $\alpha$  was set at .05. Internal consistency for the modified FCQ was determined by calculating 341 Cronbach Alpha.

342

## 343 Results

The experimental groups consisted of near to equal sex distribution as shown in Table 1. There was no significant difference for age (F(2,81) = .06, p > .05,  $\eta_p^2 = .01$ ) or BMI (F(2,81) = 2.63, p > .05,  $\eta_p^2 = .06$ ).

#### 347 Visual Attention

348 The directive labelling (Condition 2) design captured participant's visual attention 349 more quickly than the semi-directive (*Condition 3*) and non-directive (*Condition 1*) labelling 350 design. This resulted in participants fixating on the nutritional information in the directive 351 labelling condition for the longest length of time, as shown by the largest fixation duration 352 and count (See Table 2). Participants also returned to the information during the decision 353 making process in the directive labelling condition, but this was more frequent when the 354 information was provided with colours in the semi-directive condition. There was no main effect for time to first fixation ( $F(2,81) = .30, p > .05, \eta_p^2 = .01$ ), fixation duration (F(2,81) = .01) 355 2.08, p > .05,  $\eta_p^2 = .05$ ), fixation count (F(2,81) = 2.28, p > .05,  $\eta_p^2 = .05$ ) or visit count 356  $(F(2,81) = 2.31, p > .05, \eta_p^2 = .05)$  for menu labelling design. However, there was a 357 significant difference in the amount of nutrition information that was fixated upon (F(2, 81) =358 150.84, p > .001,  $\eta_p^2 = .79$ ). Participants in the semi-directive and directive labelling 359 360 condition fixated upon all the nutritional information, whereas participants in the non-361 directive conditions fixated on  $41.93 \pm 4.73\%$  of the nutritional information provided.

362 When controlling for health consciousness there was also no main effect for time to first fixation (*F*(2, 81) = .23, *p* > .05,  $\eta_p^2$  = .01), fixation duration (*F*(2,81) = 1.75, *p* > .05,  $\eta_p^2$ 363 = .04), fixation count (F(2,81) = 1.96, p > .05,  $\eta_p^2 = .05$ ) or visit count (F(2,81) = 2.54, 364 p > .05,  $\eta_p^2 = .06$ ) for menu labelling design. However, there was a significant difference in 365 the amount of nutrition information that was fixated upon (F(2, 81) = 110.08, p > .001,  $\eta_p^2$ 366 367 = .81). Participants in the semi-directive and directive labelling condition fixated upon all the 368 nutritional information, whereas participants in the non-directive conditions fixated on 41.93 369  $\pm$  4.73% of the nutritional information provided.

**370** *Food Choice* 

Participants in the non-directive labelling system chose meals containing the highest mean energy content compared to when a partial evaluation of overall healthiness was provided with semi-directive and directive labels (see Table 2). The MANOVA showed that there was a main effect for content of meals selected based on the menu labelling condition  $(F(2,81) = 7.31, p < .01, \eta_p^2 = .15)$ . This was also shown in the MANCOVA when controlling for health consciousness (F(2,81) = 6.95, p < .01,  $\eta_p^2 = .15$ ). Pairwise comparisons identified that the food selected was significantly lower in calories in the directive (p < .05) and semidirective (p < .05) conditions in comparison to the non-directive condition.

379 Recognition

380 As show in Figure 1, the largest proportion of participants to accurately recognise all 381 three calorific values were those that chose meals in the directive (N=5) and semi-directive 382 condition (N=5). Participants who observed the nutritional information in the non-directive 383 condition recorded the most incorrect answers (N=4; Figure 1). However, in all three 384 conditions the mean accuracy score and time taken was similar (see Table 2), resulting in no main effect for recognition accuracy ( $F(2, 81) = .75, p > .05, \eta_p^2 = .02$ ) or time taken (F(2, 81)) 385 = 2.13, p > .05,  $\eta_p^2 = .05$ ) for menu labelling design. This was also observed when controlling 386 for health consciousness: recognition accuracy (F(2, 81) = .66, p > .05,  $\eta_p^2 = .02$ ) and time 387 taken ( $F(2, 81) = .73, P > .05, \eta_p^2 = .02$ ). 388

## **389** *Reason for Food Choice*

390 In all three conditions the most influential factor of food choice was sensory appeal. 391 However, participants were more concerned about their personal health and weight, as well 392 as the food item's natural content, when nutritional information was presented in the directive 393 and semi-directive conditions compared to the non-directive condition. Yet, there was no main effect for food choice based on natural content ( $F(2,81) = 1.09, p > .05, \eta_p^2 = .02$ ), 394 weight control (F(2,81) = 1.25, p > .05,  $\eta_p^2 = .03$ ), health concern (F(2,81) = 1.71, p > .05, 395  $\eta_p^2 = .04$ ), sensory appeal (*F*(2,81) = .85, *p* > .05,  $\eta_p^2 = .02$ ), mood (*F*(2,81) = 1.05, *p* > .05, 396  $\eta_p^2 = .03$ ) or familiarity (F(2,81) = 2.26, p > .05,  $\eta_p^2 = .05$ ) in the three menu labelling 397 398 conditions. This was also observed when controlling for health consciousness: natural content  $(F(2,81) = .75, p > .05, \eta_p^2 = .02)$ , weight control  $(F(2,81) = 1.25, p > .05, \eta_p^2 = .03)$ , health 399 concern ( $F(2,81) = 2.27, p > .05, \eta_p^2 = .05$ ), sensory appeal ( $F(2,81) = .86, p > .05, \eta_p^2 = .02$ ), 400 mood (*F*(2,81) = .90, *p* > .05,  $\eta_p^2$  = .02) and familiarity (*F*(2,81) = 2.35, *p* > .05,  $\eta_p^2$  = .06). 401

402

#### 403 Discussion

Eye tracking technology was used to examine the impact of menu labelling design on attention gaining properties and establish whether and how label design impacts food choice and recognition. Three labelling designs were employed that differed in their 'directiveness', referring to the degree to which they allow consumers to draw conclusions about the healthfulness of a food item (Grunert and Wills 2007). This study found that visual attention and recognition of the nutritional information did not significantly vary by label design, however label design did significantly impact food choice.

## 411 Visual Attention

412 When participants were presented with nutritional information on menus, time to first 413 fixation did not significantly vary by menu labelling design in contrast with previous research 414 research (Bialkova et al 2014). Therefore, hypothesis 1 was not met. However, the directive 415 and non-directive label, employing a monochromatic colour scheme, showed slightly higher 416 attentional capture than the semi-directive label, which employed a traffic light colour 417 scheme. These findings are in line with previous literature that compared the attentional 418 gaining properties of monochromatic and polychromatic colouring on nutritional labels 419 (Bialkova and van Trijp 2010, Bialkova Grunert and van Trijp 2013) whereby it has been 420 demonstrated that processing colour coded information takes extra time, as more brain 421 regions are involved in processing this information (Zeki and Marini 1998). This outcome 422 contrasts consumer preference for coloured labels (Kelly et al 2009). Consumers have been 423 reported to understand and interpret colour more efficiently at high levels of cognitive 424 processing than when provided with monochromatic labels. Therefore, suggesting that colour 425 coding effects may vary by level of information processing (Bialkova and van Trijp 2010).

426 During the decision making process, participant's observed less than half of the 427 nutritional information when it was presented in black text. This finding is in line with 428 research that recorded participants self-reported observations of nutritional information on 429 menus (Harnack et al 2008). When nutritional information has been provided in a visual 430 salient way and received initial attention, an impact on food choice has been reported (Chu et 431 al 2009; Cinciripini 1984; Milich, Anderson and Mills 1976). This finding was replicated in 432 the current study whereby participants in the directive and semi-directive labelling condition 433 who fixated upon significantly more nutritional information provided on the menus had 434 slightly larger fixation durations in comparison to the non-directive label. However, fixation 435 duration was not significantly related to labelling design therefore hypothesis 2 was not met.

436 Furthermore, nutritional information was viewed slightly less frequently, as indicated 437 by visit and fixation count, when presented in black text compared to the logo and traffic 438 light colour scheme. This difference was not significant and contradicts previous research 439 (Bialkova et al 2014; Jones and Richardson 2006). This may be resultant of participant 440 familiarity. Repeated exposure over time has been shown to enhance consumers learning and 441 familiarity to the nutritional information which subsequently affects attention processes with 442 consumers requiring less time to process information they are familiar with. This concept was 443 supported in Bialkova and van Trijp (2011) study that reported a decrease in the fixation 444 count when consumers were familiar with the label format. Therefore, participant's fixation 445 and visit count may not have been significantly different due to prior familiarity with the 446 labels provided as they are currently employed on packaged foods in the UK and on some 447 restaurant menus as part of a voluntary menu labelling scheme (FSA 2009).

448 Alternatively, no significant differences in attentional data may have been reported 449 due to the subtle changes enforced to the label design, such that the visually manipulated 450 labels were unable to significantly shift participants' attention towards the lowest calorie food 451 items (Wansink, Shimizu and Camps 2012). Label design represents an important 452 opportunity for enhancing visual attention (Graham et al. 2012). Hodgkins et al. (2012) 453 typology of labels were derived from a consumer sorting task thus using a typology that aims 454 to make a distinction based on processing requirements for attentional gaining properties may 455 explain why no significant differences were found. Furthermore, label design is not the only 456 factor in which can be manipulated. Consumers have been found to exhibit a bias towards 457 items within a certain location on a menu, also known as the sweet spot. This generally tends 458 to be in the centre of the display which increases the likelihood of that item being selected by 459 60% (Reutskaja et al. 2011). The label design therefore may have been competing for visual 460 attention against a predominant location that the participants were observing. With this in 461 mind it is possible that placing the lowest calorie food items in the centre of the menu could 462 enhance visual attention and steer consumers towards informed food choices. However, 463 further study is required before drawing such conclusion.

# 464 Food Choice

The current study found that label design significantly impacted food choice in the decision making process. Participants chose menu items containing significantly less calories in the directive and semi-directive labelling condition compared to the non-directive condition, in line with hypothesis three and previous research (Van Herpen and van Trijp, 469 2011). This may have been a resultant effect of time to first fixation. Even though time to 470 first fixation was not significantly different between conditions, it was slightly quicker in the 471 directive and semi-directive labelling conditions. Evidence suggests that processing of 472 attended information occurs 'as soon as possible' (Just and Carpenter, 1980) and acts as a 473 determining factor to elaborate a decision. Therefore, if the attended information is relevant 474 for the intentional decision to be made, then the likelihood of choosing that particular food 475 item increases (Reutskaja et al 2011; Bialkova and van Trijp 2011). These food items are 476 known as trigger foods which once exposed to, can set the tone for the entire meal such that 477 exposure to a low calorie appetiser is 8 times more likely to encourage low calorie 478 consumption for the rest of the meal (Hanks et al. 2012; Wansink and Love 2014).

479 A 17-25% reduction was observed in the directive and semi-directive labelling 480 condition in comparison to the non-directive condition, in line with previous menu labelling 481 studies (Chu et al. 2009; Liu et al. 2012). This reduction equates to a 368 to 528 calorie 482 deficit (semi-directive and directive labelling conditions respectively) which if consumed in 483 excess is equivalent to gaining approximately 8 pounds a year (Cutler, Glaeser and Shapiro 484 2003). Therefore, menu labelling appears to be a particularly relevant intervention to employ 485 in the UK given that consumers reportedly eat out at least once in every six dining occasions 486 (FSA, 2009).

487 Menu label design did not significantly impact motives for food choice; however the 488 current study indicated that participants became slightly more concerned about their weight 489 and health when nutritional information was presented with health logos and colours. 490 Consumers appear to have low awareness of the high calorific content of meals when dining 491 out (Berman and Lavizzo-Mourey 2008). The level of comprehension required to understand 492 nutritional information is easily reduced when attentional capturing properties are enhanced. 493 This has been found to have the largest impact on positive lifestyle changes such as a clearer 494 association between consumption and health (Fogg 2009). However, in accordance to 495 previous studies (e.g., Grunert et al. 2010), sensory appeal remained to be the most influential 496 factor in the decision making process. This finding may appear to be concerning given that 497 menu labelling aims to encourage informed food choices. However, menu labelling must be 498 done in a way to prevent negative perceptions of taste. Low calorie foods are often associated 499 with low sensory appeal (Wansink and Hanks 2013) which can lead to compensatory 500 behaviours, such as overeating (Chandon and Wansink 2007). With this in mind it has been 501 suggested that priming and expectation building is required before presenting low calorie

502 foods to enhance consumer taste expectations (Wansink and Love 2014). However, the 503 current study indicates that this may not be needed, as directive and semi-directive labels 504 were found to maintain perceived sensory appeal which could subsequently reduce 505 compensatory behaviours.

# 506 *Recognition*

507 The outcome of the recognition task appears to be closely related to the visual 508 attention data. There was no significant difference in the accuracy of the recognition task 509 which opposes hypothesis 4. Eye movements are associated with information processing 510 (Rayner and Castelhano 2008) and the deeper the information is processed the easier it is to 511 be retrieved. However, attentional capture does not imply that comprehension will be 512 improved. Instead, recognition relies on memory and further processing of nutritional 513 information, rather than being a pure measure of attention which may explain why no 514 differences were found between labelling conditions (Bialkova and van Trijp 2010). 515 Furthermore, when the number of alternatives increases consumers often become more 516 selective in the information they encode through heuristics strategies (Payne, Bettman and 517 Johnson 1993). Therefore, deep encoding may not always be possible as the brains 518 information capacity is limited.

## 519 *Implications*

520 The implications of the current study are that menu labelling can improve consumer 521 food choice when dining out, and thus should be considered by policy makers. There are calls 522 for further actions and intervention to improve food choice and this study suggests that menu 523 labelling is a viable option that can be enforced. Enforcement of menu labelling could 524 contribute to efforts in reducing obesity and other illnesses linked to overconsumption of high 525 energy dense foods (Bezerra et al. 2012). More specifically, when nutritional information is 526 displayed as health logos or in accordance to the traffic light system, it appears to capture 527 visual attention and encourage consumers to spend a longer duration processing the 528 nutritional information. Repeated exposure to menu labelling may lead to an improved 529 awareness of calorie content when dining out (Bettman 1979) which could consequently 530 enhance informed daily food choices. Restaurants may consider providing lower calorie 531 options to meet the consumer demand as these foods are generally more profitable (Wansink 532 and Chandon 2014).

533 Limitations and Future Research

534 This study makes an important contribution to the menu labelling literature; however, 535 it is not without limitations. First, the study was conducted in an eye tracking laboratory thus 536 hypothetical choices were observed rather than actual food choices. This increases the 537 likelihood of social desirability biases and does not allow conclusions to be drawn on energy consumption (Morley et al. 2013). Second, food choices were based on the forced choice task 538 539 which mandated participants to choose a starter, main and desert item, whereas in reality they 540 may have chosen a different amount (Brown 2014). Third, participants chose food items after 541 completing the HNA and the menu items were presented in a fixed order which may have 542 created a priming or order effect (Dayan and Bar-Hillel 2011). Furthermore, the current 543 sample were relatively young which reduces the generalisability of the findings given that 544 nutritional label use is influenced by demographic factors such as gender, age, education 545 level and income (Sarink et al 2016). A larger sample may have increased the statistical 546 power ensuring the study was not exploratory in nature. Having said this, the current study's 547 findings were similar to previous research conducted in a natural setting, implying that 548 environmental and social influences may not impact food choice to the extent that attentional 549 capture does (Chu et al. 2009). Irrespective, future research should test the impact of menu 550 labelling in a real life setting to accurately examine consumer visual attention to menu 551 labelling and its subsequent effect on food choice and consumption.

552

#### 553 Conclusion

554 The current study is a useful addition to consumer psychology and menu labelling 555 research examining the impact of menu label design on visual attention, food choice and 556 recognition by using eye tracking technology. The findings suggest that presenting nutritional 557 information in health logos or colour captures and maintains visual attention such that it has a 558 significant impact on food choice. Consumers became more concerned about their health and 559 weight management which reduced the calorie content of food selected. The UK should 560 therefore consider implementing menu labelling nationwide to enhance informed food 561 choices and reduce the prevalence of obesity and associated ill health.

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**Table 1** Participants' demographic information for each experimental condition (mean and standard deviation)

	Non-Directive	Directive	Semi-Directive	
	(Condition 1)	(Condition 2)	(Condition 3)	
	N=28	N=28	N=28	
Number of males	N= 15	N= 14	N= 14	
Number of females	N= 13	N= 14	N=14	
Age (years)	$23.29 \pm 4.44$	$23.68 \pm 6.86$	$23.79\pm6.16$	
BMI (kg·m <sup>2</sup> )	$25.34\pm3.52$	$23.62 \pm 6.86$	$22.86\pm3.41$	

	Non-Directive	Directive	Semi-Directive	
	(Condition 1)	(Condition 2)	(Condition 3)	
	N=28	N=28	N=28	
Visual Attention				
Time to First Fixation (s)	$2.65 \pm 2.41$	$2.28 \pm 1.98$	$2.73\pm2.50$	
Total Fixation duration (s)	$1.63 \pm 1.34$	$2.51 \pm 1.91$	$2.1 \pm 1.60$	
Total Fixation Count (s)	$7.81 \pm 5.99$	$11.85\pm8.40$	$10.20\pm6.71$	
Total Visit Count (s)	$3.75\pm2.39$	$4.94\pm3.28$	$5.55\pm3.73$	
Food Choice				
Calories Selected (kcal)*	$2147.07\pm65.31$	$1619.36 \pm 487.04$	$1779.93 \pm 411.85$	
Reason for food Choice				
Natural Content	$4.21 \pm 1.64$	$4.96 \pm 2.36$	$4.54 \pm 1.62$	
Weight Control	$6.14 \pm 1.88$	$6.86 \pm 2.24$	$6.86 \pm 1.69$	
Health Concern	$5.04\pm2.24$	$5.68 \pm 2.48$	$6.18 \pm 1.69$	
Sensory Appeal	$10.32 \pm 1.91$	$9.82 \pm 1.79$	$9.71 \pm 1.90$	
Mood	$7.39 \pm 2.39$	$6.50\pm2.47$	$6.79\pm2.20$	
Familiarity	$8.68 \pm 1.54$	$7.96 \pm 2.44$	$7.57 \pm 1.83$	
Recognition Task				
Accuracy	.50 ± .31	$.58 \pm .27$	$.50 \pm .31$	
Time (s)	$5.59 \pm 1.87$	$5.49 \pm 2.44$	$6.79 \pm 3.32$	

771 Table 2 Visual attention, food choice, reason for food choice and recognition of nutritional

information (mean and standard deviation) following the provision of menu labelling

773 \* Indicates a main effect (P < .05)

Starters		Mains		Deserts	
Duck Spring Rolls (served with holsin dipping sauce)	896 kcal	Beef burger (served with chips & onion rings)	1259 kcal	Chocolate Fudge Cake (served with loc cream)	830kca
Prawn Cocktail	379 kcal	Panini (with a choice of BBQ pulled park, chicken or ham & cheese)	491 kcal	Salted Caramel Cheesecake	447kca
Cheesy Garlic Bread	600 kcal	BBQ Chicken	995 kcal	Warm Cookie Dough (served with ice cream or cream)	662 kc
10 Buffalo Wings (served with sweet chilli or BBQ sauce)	1173 kcal	Large Fish	1442 kcal	Ice Cream Sundae (served with chocolate brownie ,Beigrum chocolate and cream)	999 kc
Crispy chicken strips (served with sweet chill or BBQ sauce)	578 kcal	(served with chips and peas & tomato) 802 Steak	842 kcal	Apple Crumble (served with tice cream)	610 kc
Breaded mushrooms	299 kcal	(served with onlips & peec)	420 kcal	3 Scoops of Ice Cream	295 kc
Bruschetta (served with tomato and mozzarella or halloumi cheese)	519 kcal	(with a choice of tuna-mayonaise, or five, bean chilli)	120 Hour	Carrot Cake	527 kca
Soup of the day	246 kcal	Beef Lasagne (served with a side salid)	559 kcal	Tropical Fruit	180 kca
(served with bloomer bread)	782 kcal	Salad	390 kcal	Belgium Waffles	763 kc
		BBQ Pork Ribs	1170 kcal	(served with strawberry and blueberry compote)	

**Figure 1** Non-directive labelling (Condition 1)

	The Bridge	Inn	The Bridg	e Inn		The Bridge	Inn
	Starters	×.	Mains			Deserts	
77	Duck Spring Rolls (served with hoisin dipping sauce)	896 kcal	Beef burger (served with chips & onion rings)	1259 kcal		(served with loe cream or cream)	830kcal
	Prawn Cocktail	379 kcal	Panini (with a choice of BBQ pulled pork, chicken or harm & cheese)	491 kcal		Salted Caramel Cheesecake	447kcal 1000
78	Cheesy Garlic Bread	600 kcal	BBQ Chicken	995 kcal		Warm Cookie Dough (served with ice cream or cream)	662 kcal
0	10 Buffalo Wings (served with sweet chilli or BBQ sauce)	1173 kcal	Large Fish	1442 kcal		Ice Cream Sundae (served with chocotate browne .Belgium chocotate and cream)	999 kcal
	Crispy chicken strips (served with sweet chill or BBQ sauce)	578 kcal	(served with chips and peas & tomato) 8oz Steak	842 kcal		Apple Crumble (served with los cream or cream)	610 kcal
'9	Breaded mushrooms	299 kcal	(served with chips & peas) Jacket Potato	420 kcal	UNDER	3 Scoops of Ice Cream	295 kcal
	Bruschetta (served with tomato and mozzarelia or halloumi cheese)	519 kcal	(with a choice of tuna-mayonaise or five bean chill)	EEO lissal		Carrot Cake	527 kcal
0	Soup of the day (served with bloomer bread)	246 kcal	Beef Lasagne (served with a side salad)	559 kcal		Tropical Fruit	180 kcal
	Nachos for one	782 kcal	Salad (with a choice of Salmon, Chicken or Tuna)	390 kcal	UNDER	Belgium Waffles	763 kcal
31			BBQ Pork Ribs	1170 kcal			
		mmended Daily Amounts: Men= 2500 Calories	Key.	Recommended Dail Men= 2500 Ca			nmended Daily Amounts. Ien= 2500 Calories

**Figure 2** Directive labelling (Condition 2)

83	The Bridge Inn		The Bridge Inn	The Bridge Inn	
	Starters	A.	Mains	Deserts	
84	Duck Spring Rolls (served with holsin dipping sauce)	896 kcal	Beef burger 1259 kcal	Chocolate Fudge Cake (served with loc cream or cream)	830kcal
94	Prawn Cocktail	379 kcal	Panini 491 kcal (with a choice of B02 pulled point, chicken or ham & cheese)	Salted Caramel Cheesecake	447kcal
	Cheesy Garlic Bread	600 kcal	BBQ Chicken 995 kcal	Warm Cookie Dough (served with ice cream or oream)	662 kcal
5	10 Buffalo Wings (served with sweet chill or BBQ sauce)	1173 kcal	Large Fish 1442 kcal	Ice Cream Sundae (served with chocolate brownie "Beigum chocolate and cream)	999 kcal
	Crispy chicken strips (served with sweet chill or BBQ sauce)	578 kcal	8oz Steak 842 kcal	Apple Crumble (served with toe cream or cream)	610 kcal
6	Breaded mushrooms	299 kcal	Iserved with mips & peasi	3 Scoops of Ice Cream	295 kcal
	Bruschetta (served with tomato and mozzarella or halfourni cheese)	519 kcal	(with a choice of tuna-majonalise or five bean chill)	(choose from: chooolate; vanilla, strawberry)	527 kcal
	Soup of the day	246 kcal	Beef Lasagne 559 kcal (served with a side salad)	Tropical Fruit	180 kcal
7	Nachos for one	782 kcal	Salad 390 kcal (with a choice of Samon, Chicken or Tuna)	Belgium Waffles	763 kcal
			BBQ Pork Ribs 1170 kcal	(served with strewberry and blueberry compote)	
8	Key: Green- Low Calories; Orange- Moderate Calorie	Land Contractor	Key. Green- Low Calories; Orange- Moderate Calories; Mich. 1990, Modes	Key: Green - Low Calories; Orange - Moderate Calories;	

**Figure 3** Semi-directive labelling (Condition 3)